

GREENVILLE COMMUNITY SHELTER CLINIC CONTINUITY OF CARE PROJECT

NC ALBERT SCHWEITZER FELLOWS 2017-2018: KATHERINE MULLIGAN & YASAMIN SANII

Mission of project: To help homeless patients with complicated conditions improve their chronic disease management and establish care at a medical home in Greenville, NC as well as improve continuity of care for patients at the homeless shelter clinic.

Project partners: Greenville Community Shelter Clinic & Health Assist/ Access East



Continuity of Care

- **Establish Electronic Health Record at GCSC**
- *162 active patients*
- *106 physician and student users*



Continuity of Care

- **Chronic disease management counseling and health care goal setting**
- *Health care goals set with 15 patients*
- *9 patients returning for follow up*



Continuity of Care

- **Referral to Health Assist and affordable providers**
- *19 patients referred to Health Assist and 8 successfully enrolled*
- *20 patients referred to affordable clinics 12 received appointment within 6 months*

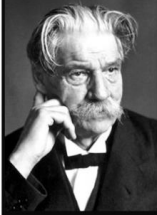


Sustainability

- **Establish care manager volunteer role**
- **Train new care managers and care manager coordinator**
- *3 care managers and 1 care manager coordinator established and trained*

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At times our own light goes out and is rekindled by a spark from another person. Each of us has cause to think with deep gratitude of those who have lighted the flame within us.

(Albert Schweitzer)

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