



THE ALBERT
SCHWEITZER
FELLOWSHIP®

HIP: Holistic Interprofessional Program

2018-19 NC J. Bradley Wilson Albert Schweitzer Fellows

ECU School of Dental Medicine and Brody School of Medicine

Jiwon Lim and Niki Winters



PROJECT GOALS

An estimated 36,000 people considered low socioeconomic status, in Greenville, NC and surrounding communities lack access to medical and dental services.

The Fellows Goals:

- Improve individual and community health via medical and dental collaboration for the homeless and/or uninsured population of Pitt County
- Create referral process for local shelter clinics and hospital emergency department to refer patients for emergency dental care and medical evaluation
- Link patients to establish a medical and dental home

SERVICES PROVIDED

- Emergency dental care to relieve patients' acute pain
- Dental supplies and oral hygiene instruction
- Hemoglobin A1c tests to assess for diabetes and provide nutritional counseling
- HIV screening and connect patient to ECU Infectious Disease if needed
- Interdisciplinary care: Connect patients from local shelters and medical clinics to HIP and then to long term primary care or dental care using social work services
- Referral program from Vidant's Minor Emergency Department to ECU Dental School
- Patient Surveys to evaluate HIP program

RESULTS



Greenville Community Shelter Clinic,
Pitt County Community Clinic,
or Vidant's Minor ED

HIP Clinic
Emergency Dental Intervention
A1c/HIV testing

Bernstein Dental Care,
or Green County Health Care

Provided 200 hours Community Service

- **31 patients** seen through **HIP Clinic**:
- **\$7,867** worth of dental treatment

Referrals for Transition of Care

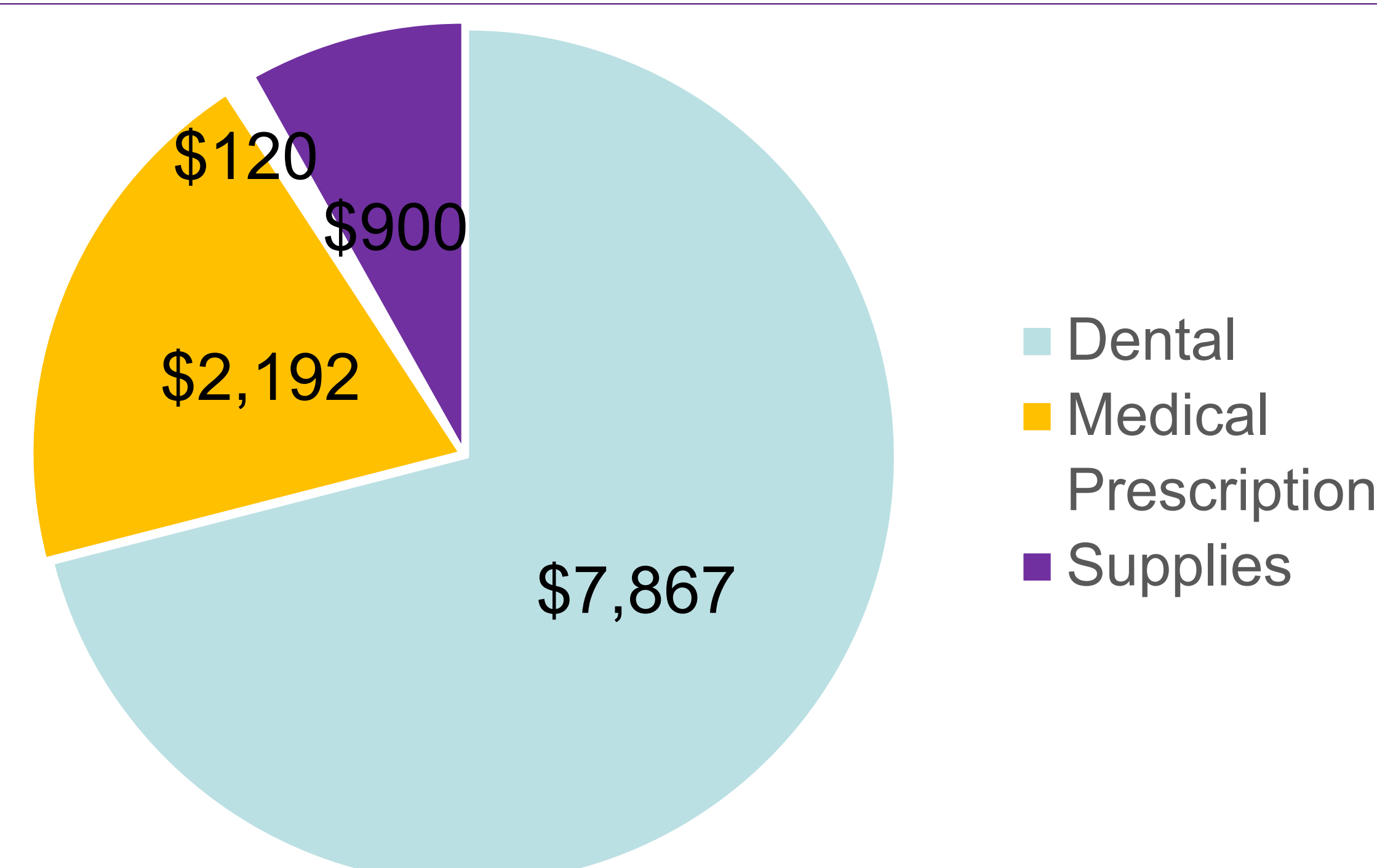
- **11** Bernstein Clinic (Dental Care)
- **24** Green County Health Care (Medical Care)
- **18** Vidant's Minor Emergency Department to ECU Emergency Dental Clinic

Medical Screenings

- **16 A1c** tests and **17 HIV** (**\$2192** value)

Prescriptions \$120 (paid for by Access East)

Distributed over 150 toothbrushes, toothpaste, and dental floss (donation from Colgate, **\$900** value)



FEEDBACK FROM PARTICIPANTS

- Average satisfaction: 9.3/10
- "Most comfort felt at doctor's office"
- "Wouldn't mind coming again if I had to"
- "Everyone was helpful in provided services"
- "Honestly I am/was terrified of the dentist, but ... helped me make the decision to return"

SUSTAINABILITY

- Charity Fund established at the ECU School of Dental Medicine to continue emergency dental services for referrals
- Greenville Community Shelter Clinic, Pitt County Community Clinic, and Vidant's Minor Emergency Department will continue to provide referrals for patients with dental pain

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Access East - Health Assist

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